

IT Senior Business System Analyst (Medical Affairs)

Job ID: 00395818

Job Function

Information Technology

Schedule

Full-time

Location

United States-California
South San Francisco

Job type

Regular Employee

Company/Division

Pharmaceutical

Job Level

Experienced

Who We Are

At the Roche Group, about 80,000 people across 150 countries are pushing back the frontiers of healthcare. Working together, we've become one of the world's leading research-focused healthcare groups. A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 30 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. The headquarters for Roche pharmaceutical operations in the United States, Genentech has multiple therapies on the market for cancer and other serious illnesses. Please take this opportunity to learn about Genentech, where we believe that our employees are our most important asset and are dedicated to remaining a great place to work.

The Position

The IT Business Systems Analyst position will be responsible for working closely with partners across lines of business and the IT group in order to understand strategic drivers and tactical needs to ensure that the implementation teams can provide solutions that meet the business need with the necessary stability, usability, and scalability. The IT Business Systems Analyst will be supporting projects in the Medical Affairs Solutions portfolio.

Duties:

- * Analyzes business scenarios and identifies opportunities for improvement through automation and/or business process change
- * Provides analytical expertise in identifying, evaluating, designing and developing systems and procedures that are cost effective and meet user requirements.
- * Develops user requirements, functional requirements and/or technical specifications,

process flow diagrams; may configure some system settings and/or options.

*Provides consultation to users in the area of business systems and processes.

*Leads cross-functional analytical teams in the resolution of business or systems issues.

*Leads successful completion of major projects/programs across portfolios. Champions accountability by example.

*Applies advanced technical principles, theories, and concepts related to requirements, data, usability and process analysis.

Other duties as assigned:

* Conducting 1:1 or group interviews, facilitating workshops

* Facilitating and supporting system and user acceptance testing

* Participating in roadmap discussions and vendor assessments

* Overseeing and mentoring less senior resources on solution or project teams

* Overseeing consultant resources as applicable

Who You Are

Business Systems Analyst – IT

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Requirements:

- * 8+ experience analyzing business requirements and support information systems projects
- * Demonstrated excellence in analysis, documentation, facilitation and presentation skills
- * Strong skills in critical thinking and analysis, small and large group facilitation skills
- * Life sciences industry and commercial process knowledge preferred
- * Project planning experience beneficial though not required
- * Proven leadership abilities and emotional intelligence
- * Demonstrated success handling initiatives of high complexity and risk
- * Plus: Experience with Medical Affairs processes
- * Plus: Experience delivering technical solutions for Medical Affairs Solutions (SFDC, Content Management System, Mobility, Web, etc É)

Education:

- * Bachelor's degree or equivalent experience in business administration, systems design, or equivalent field.
- * Plus: Post-graduate work in a related field

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