

Programmer Analyst II - Commercial Sales & Marketing

Job ID: 00412856

Job Function

Information Technology

Schedule

Full-time

Location

United States-California
South San Francisco

Job type

Regular Employee

Company/Division

Pharmaceutical

Job Level

Experienced

Who We Are

At the Roche Group, about 80,000 people across 150 countries are pushing back the frontiers of healthcare. Working together, we've become one of the world's leading research-focused healthcare groups. A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 30 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. The headquarters for Roche pharmaceutical operations in the United States, Genentech has multiple therapies on the market for cancer and other serious illnesses. Please take this opportunity to learn about Genentech, where we believe that our employees are our most important asset and are dedicated to remaining a great place to work.

The Position

The North America Commercial Group generates \$13B in sales and includes 4000 employees, 1500+ reps, and major sites in South San Francisco, Nutley, Indianapolis, Vacaville, Hillsboro, and Mississauga. The US affiliate is organized into Business Units such as BioOncology, Immunology/Ophthalmology, Virology, and Metabolism as well as organizations like Business Operations, Managed Care, and Customer Operations. Since 2008, all major technical solutions and components supporting Genentech US Commercial Operations were replaced or upgraded, then extended to support Roche Canada. The Commercial IT team continues to implement innovative technologies to best enable the business stakeholders.

The Programmer Analyst will provide technical expertise to the Application Services - Sales & Marketing team supporting the North America Commercial Group. This position focuses on the continuing evolution, implementation, and support of existing and new vendor-based systems to support critical business processes. The Programmer Analyst will work with a Poland-based development team and onsite contractors as needed to complete deliverables.

Key Responsibilities:

- Participate in business process analysis, use case creation, and requirements definition.
- Responsible for designing, prototyping, developing and unit testing solutions for projects and maintenance & enhancement releases.
- Create and maintain technical specifications, system interface diagrams, unit testing scenarios and system support documentation.
- Follow best practices and standards to ensure technical compliance.
- Provide root cause analysis to resolve complex issues as part of support.
- Work on multiple priorities at the same time and manage the work/time effectively.
- Demonstrates accountability by contributing to the completion of assigned tasks.
- Participate in projects as assigned.

Who You Are

Experience in BioTech/Pharmaceutical industries desirable though not required

- 5 years Object Oriented programming preferably in Java, .Net, or Objective-C
- 2 years of Salesforce.com experience including strong programming experience and knowledge of SQL and SFDC programming (Apex, Visual Force, etc.). Salesforce Advanced Developer Certification Preferred.
- Experience or background in integration technologies (e.g. SOA/ Web services: REST, SOAP, XML, JSON, Messaging, File Transfer)
- Experience or background in web technologies (e.g. HTML, CSS, JavaScript). Familiarity with JavaScript libraries (e.g. jQuery, Sencha).
- Experience with development in a multi-tiered release environment
- Excellent written and verbal communication skills
- Demonstrate customer focus and proven ability to work in fast paced environment
- Ability to lead development teams including offshore teams
- Bachelor degree in Computer Science, Engineering or relevant field.
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- Genentech is an Equal Opportunity Employer with a commitment to diversity. All individuals are encouraged to apply.

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