

## Key Service Area Manager - IxRS

Job ID: 00413468

### Job Function

Procurement

### Schedule

Full-time

### Location

United States-California  
South San Francisco

### Job type

Regular Employee

### Company/Division

Pharmaceutical

### Job Level

Experienced

## Who We Are

At the Roche Group, about 80,000 people across 150 countries are pushing back the frontiers of healthcare. Working together, we've become one of the world's leading research-focused healthcare groups. A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 30 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. The headquarters for Roche pharmaceutical operations in the United States, Genentech has multiple therapies on the market for cancer and other serious illnesses. Please take this opportunity to learn about Genentech, where we believe that our employees are our most important asset and are dedicated to remaining a great place to work.

## The Position

Division/Function:

GPPS-EACM / Service Provider Mgt

Position Purpose:

Develops and delivers high value sourcing models and outsourcing strategies on the IxRS service category to support the out-sourcing needs of PD, pRED, gRED, GPS and GMA/gMED

Main Responsibilities and Accountabilities:

In general

\* To develop and refine a strategic sourcing plan for the category including determination, implementation and management of the applicable governance structure

\* To liaison with Roche stakeholders (PD, pRED, gRED, GPS and GMA/gMED) to ensure that the Biometrics sourcing strategy is aligned with in-house capabilities, with current and

future needs and capacity

- \* To provide advice and guidance to GPPS Contracts & Outsourcing Business Managers in the development and management of key service area domain contracts as well as to provide advice and guidance to project and/or study teams on this category

- \* To manage all individual service provider relationships within the category, including contractual (MSAs), vendor performance and issue resolution

- \* To lead performance management with service providers and to facilitate/expedite issue resolution

Specific to IxRS Key Service Area:

- \* To maintain an oversight of the IxRS category including ongoing management of spend and demand (including identification of efficiency and value adding opportunities). This category includes over time oversight of spent for also ePRO/PRO

- \* To act as IxRS subject matter expert; contribute or lead relevant IxRS initiatives (i.e. cross functional working groups), maintain awareness of IxRS services, developments and providers globally

## **Who You Are**

Qualifications:

Bachelor level University degree (preferably science or business discipline).

Skills and Knowledge:

- \* Bachelor level University degree (preferably science or business discipline)

- \* Extensive relevant experience in Pharmaceutical Development, CRO functionality and the management of clinical trials including previous functional and/or team leadership skills

- \* Self-motivated / driven and able to work autonomous if needed

- \* Willingness and ability to cope well with time pressure and changing deadlines Proven track record for delivering strategic initiatives within timeline and budget constraints

- \* Rational persuasion – builds cases based on logic, data and the objective merits; influencing skills

- \* Significant domestic and international travel – approx 10%

- o Managing global service category relationship(s)

- o Facilitating internal stakeholder management and education at a global level

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