

## Senior Software Quality Analyst

Job ID: 00413757

### Job Function

Information Technology

### Schedule

Full-time

### Location

United States-California  
South San Francisco

### Job type

Regular Employee

### Company/Division

Pharmaceutical

### Job Level

Experienced

## Who We Are

At the Roche Group, about 80,000 people across 150 countries are pushing back the frontiers of healthcare. Working together, we've become one of the world's leading research-focused healthcare groups. A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 30 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. The headquarters for Roche pharmaceutical operations in the United States, Genentech has multiple therapies on the market for cancer and other serious illnesses. Please take this opportunity to learn about Genentech, where we believe that our employees are our most important asset and are dedicated to remaining a great place to work.

## The Position

The MCCO Solutions team in Genentech's IT Americas organization is looking for a motivated Sr. Software Quality Analyst to lead all aspects of Quality Assurance and QA Testing of technology projects in support of US Commercial Operations. The Sr. SQA will be responsible for managing the work of assigned Quality Assurance (QA) resources, effectively building and tracking QA Plans and Strategies, and ensuring end-to-end quality in all phases of the project lifecycle.

### Duties:

- Plan and execute functional, performance and stress testing on applications and systems using automation and manual testing
- Maintain an understanding of leading tools and technologies for development of mission critical web, database and related applications. (Mercury Suite, Selenium, Segue, etc)
- Lead the development of SQA Test Plans, Test Procedures, SQA lab standards and tool requirements
- Identify opportunities for process improvements that streamline development activities while minimizing risk
- Mentor other team members in testing processes & testing tools in order to execute Test Plans as required

- Manage work of onsite and offshore SQA testers as required

## Who You Are

- 7-10 years of experience in software & web product testing, development, and deployment
- Test Plan creation (5+ yrs), Application
- System and Network Level technical knowledge (2+ yrs)
- Performance Analysis (2+yrs)
- Working knowledge of SQA Tools: Code Coverage, Automation, Requirements and Test Case Management, Defect Tracking Experience with Windows, Mac and Unix environments
- Must have worked and have extensive knowledge with HP Quality Center
- Multiple browser and Java knowledge
- Working knowledge of Oracle or other RDBMS systems, including the ability to run queries, read and create SQL procedures/scripts and interpret results.
- Experience in testing complex client server application, web applications, Enterprise Applications such as (MRP, ERP, CRM - Salesforce, Financial )
- Experience with one or more SQA and/or load performance measurement tools such as Silk Performer or Silk Test or Load Runner, Win Runner.
- Experience supporting delivery of mission critical solutions to production organizations
- Experience in multiple computer system environments based upon platform software such as Solaris, Windows, Internet Information Server, Oracle, or SQL/Server
- Programming knowledge in one or major languages and/or scripting tools such as C, C++, Java, Visual Basic.
- Should have strong experience leading testers
- Should have hands-on experience in authoring and executing manual test cases
- Should possess strong process documentation skills
- Strong knowledge of software QA metrics, process performance/capability baseline and statistical techniques
- Good understanding of SDLC
- Self-driven and ability to work independently and interact with project teams
- Ability to creatively address conflicts between schedule, costs and quality goals
- A desire to learn and to explore new technologies and take on new challenges
- Bio-Pharma background is a plus
- Business Objects or experience with similar reporting systems is a plus
- Plus: Experience delivering technical solutions for Managed Care & Customer Operations (e.g., SAP, ValueCentric, Revitas or similar solutions)

## Education

- BS in Computer Science is preferred

Genentech is an Equal Opportunity Employer.