

## **Solutions Architect, Workplace Design and Technology Integration**

Job ID: 00413898

**Job Function**

IT Infrastructure

**Schedule**

Full-time

**Location**

United States-  
United States

**Job type**

Regular Employee

**Company/Division**

Pharmaceutical

**Job Level**

Experienced

### **Who We Are**

At the Roche Group, about 80,000 people across 150 countries are pushing back the frontiers of healthcare. Working together, we've become one of the world's leading research-focused healthcare groups. A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 30 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. The headquarters for Roche pharmaceutical operations in the United States, Genentech has multiple therapies on the market for cancer and other serious illnesses. Please take this opportunity to learn about Genentech, where we believe that our employees are our most important asset and are dedicated to remaining a great place to work.

### **The Position**

**The Solution Architect's primary responsibilities include:**

- Investigate and develop innovative workplace technology solutions in line with business strategies and needs. Develop proposals accordingly, clearly articulating benefits and cost.
- Maintain up-to-date knowledge of emerging workplace technology trends and developments; monitor outcomes of research work.
- Carry out prototyping, proofs of concept, and technology and/or product evaluation.
- Stakeholder in the construction process and the implementation of all workplace technology solutions.
- Understand and evolve Genentech's current and future IT workplace landscape and architecture and assess the impact of implementing new technologies.
- Define and communicate core user focused design concepts through to implementation level.
- Work with vendors, architecture, operations, and solution owners managing the

prototyping and evaluation of scenarios.

- Ensure efforts and solutions align and adhere to the Pharma Informatics organization's Technical Architecture Framework (TAF) policies, standards and direction as well as Solution Owner requirements.
- Ensure proper training of support teams on the technology solution.
- Stay abreast of operational difficulties and issues; work with support team staff to provide escalation support.
- Ensure Quality standards as per company specifications are followed.

## **Who You Are**

### **General skills and competencies**

- Ability to focus on the user's perspective when analyzing requirements and defining and describing solution options.
- Ability to place tactical steps in the context of the long term vision in challenging situations.
- Willing to continuously learn and embrace new topics, observe and analyze trends and make recommendations.
- Pragmatic and be able to provide leadership in workplace solutions.
- Deep understanding of workspace design, new technologies and concepts, and how they integrate.
- Deep understanding of network, WiFi, audio, video and web conferencing technologies and applied security.
- Experience in working with vendor roadmaps and their potential impact on technical landscapes.
- Proven track record of working with Site Engineering teams during all phases of construction projects.
- Highly motivated and enjoy the challenge of working in a global environment across teams.
- Excellent customer orientation and delivery focus with good end user perspective.
- Excellent interpersonal skills.

### **Mandatory Education and Experience**

- Bachelor degree in informatics or equivalent work experience.
- Fluent in English.
  - Proven innovation experience.
  - Strong communication skills in English (written and verbal) a must; German, French and other languages are assets.
- Seven plus years of experience in the IT Infrastructure field, four plus years of experience in Audio Visual /Collaboration Technologies field.
- Experience with design and deployment of projects involving Site Engineering, Workplace Planning.
- Level of independence required in determining methods and procedures on new

assignments and may coordinate activities of other personnel.

- Project management skills or experience.
- Managerial and influence/negotiation skills.

**Asset education and experience**

- Able to negotiate and present in English.
- German, Chinese Mandarin and Spanish language skills.
- ITIL certification.
- Experience at similar size installations for multinational companies.

Genentech is an Equal Opportunity Employer.