



September 4, 2009

IMPORTANT NOTICE!

Tamiflu® (oseltamivir phosphate)

Roche prioritizes production of Tamiflu® 75mg capsules (oseltamivir phosphate) to provide alternative to limited supplies of Tamiflu® for Oral Suspension (oseltamivir phosphate) and Tamiflu® 30mg and 45mg capsules.

Dear Customer:

Please be advised that due to strong demand, supplies of the Tamiflu® (oseltamivir phosphate) for Oral Suspension (NDC 0004-0810-95), Tamiflu® 30mg (0004-0802-85) and Tamiflu® 45mg (0004-0801-85) capsules are currently limited.

In order to maximize the availability of Tamiflu®, Roche has prioritized production of Tamiflu® 75mg (0004-0800-85) capsules as they require much less manufacturing capacity than the Oral Suspension.

Additional supplies for Oral Suspension will be made available in November/December 2009 and additional supplies of Tamiflu® 30mg and Tamiflu® 45mg capsules will be available late September. Please note that Roche will keep your purchase orders open in our system (unless advised otherwise) and will fill them to the best of our ability as new inventory arrives.

Only in the event that the commercially manufactured Tamiflu® Oral Suspension is unavailable, pharmacists may compound a suspension (final concentration of 15 mg/mL) from Tamiflu® 75 mg capsules using either of two vehicles: Cherry Syrup (Humco®) or Ora-Sweet® SF (sugar-free). The information for compounding the capsules into the suspension is available in the package insert or at Tamiflu.com (under the Dosing Administration and Storage section).

In the event that Tamiflu® Oral Suspension is not available, a healthcare provider may prescribe the Tamiflu® 30mg or Tamiflu® 45mg capsules depending on the weight of the child. The dosing instructions can be found in the Patient Information attached to the package insert under "How Should I Take Tamiflu?" This information is also available on Tamiflu.com under Patient Education Materials.

Please communicate this information to your customer service staff and your customers, and thank them for their patience and support.

We apologize for this inconvenience and appreciate your understanding. If you have any questions, please contact your Trade & Professional Relations Manager or our Order Fulfillment Department at 1-800-526-0625.

Sincerely,

Patrick A. Cofone
Director, Trade and Professional Relations