



August 25, 2008

**IMPORTANT INFORMATION
Tamiflu® for Oral Suspension
(oseltamivir Phosphate)**

Dear Customer :

Please be advised that Roche is currently experiencing a short dated supply situation regarding Tamiflu® (oseltamivir phosphate), 300mg/12mg/mL, for Oral Suspension (0004-0810-95).

This situation pertains to **Tamiflu for Oral Suspension** (NDC# 0004-0810-95) **ONLY** and **DOES NOT** effect any of the following Tamiflu dosages;

- Tamiflu® (oseltamivir phosphate) 75mg Capsule, blister pack of 10 (0004-0800-85),
- Tamiflu® (oseltamivir phosphate) 45mg Capsule, blister pack of 10 (0004-0801-85),
or
- Tamiflu® (oseltamivir phosphate) 30mg Capsule, blister pack of 10 (0004-0802-85).

We ask that you please implement the following procedures for Oral Suspension:

- Maintain and distribute all inventory of **Tamiflu® for Oral Suspension** until three months prior to its expiry dating, and do not return the product before this time.
- Adjust your electronic systems to accept **Tamiflu® for Oral Suspension** with expiration dating of less than six months.
- Inform all appropriate personnel throughout your organization of this important change and thank them on behalf of Roche for their patience and support.
- Communicate this information to your customers.

If you have any questions, please contact your Trade & Professional Relations Manager or our Order Fulfillment Department at **1-800-526-0625**.

We apologize for any inconvenience and appreciate your understanding while this situation is being remedied. We are working hard to address this situation and will notify you in a future memo when better dated product is available.

Sincerely,

Patrick A. Cofone
Director, Trade & Professional Relations