



June 30, 2008

**IMPORTANT INFORMATION**  
**TICLID<sup>®</sup>**  
**(ticlopidine hydrochloride)**

Dear Customer:

Please be advised that Roche is currently experiencing a supply shortage of TICLID<sup>®</sup> (ticlopidine hydrochloride) 250mg tablets, bottle of 30 (NDC 0004-0018-23), bottle of 60 (NDC 0004-0018-22), and bottle of 500 (NDC 0004-0018-14).

At this time we are canceling all backorders for this product.

Please continue to use all existing stock of TICLID<sup>®</sup> (ticlopidine hydrochloride) until your inventories have been depleted as returns to reduce inventory will not be accepted.

We ask that you notify your customers and all appropriate personnel within your organization of this change.

Roche thanks you for your continued support and assistance. If you have any questions, please contact your Trade and Professional Relations Manager or call our Order Fulfillment Organization at 1-800-526-0625.

Sincerely,

A handwritten signature in black ink, appearing to read "Patrick A. Cofone".

Patrick A. Cofone  
Director, Trade and Professional Relations