



November 30, 2007

IMPORTANT INFORMATION
Ticlid® (ticlopidine hydrochloride)

Dear Customer:

Please be advised that Roche is currently experiencing a short dated supply situation of Ticlid® (ticlopidine hydrochloride) 250mg Tablets, Bottle of 30 (NDC 0004-0018-23), Bottle of 60 (NDC 0004-0018-22), and Bottle of 500 (NDC 0004-0018-14).

Over the next several months, Ticlid will be shipped with less than twelve months remaining before its expiration date.

We ask that you please implement the following procedures:

- Maintain and distribute all inventory of Ticlid until six months prior to its expiry dating, and do not return the product before this time.
- Adjust your electronic systems to accept Ticlid with expiration dating of less than twelve months.

Please communicate this information to all appropriate personnel within your organization and your customers and thank them on behalf of Roche for their patience and support. If you have any questions, please contact your Trade & Professional Relations Manager or our Order Fulfillment Department at 1-800-526-0625.

Sincerely,

A handwritten signature in cursive script, appearing to read "P. Cofone".

Patrick A. Cofone
Director, Trade & Professional Relations