



Genentech Corporate Giving and Grants Tip Sheet | How to Register as a New User

Before you can make a funding request on behalf of an organization using the Genentech Funding Request System, you must register yourself as a user *

✓ Checklist

Information needed to register as a new user:

- Work email address
- Legal name (First and last)
- Work phone number
- City of birth
- Day of birth
- City of first employment

** If you are requesting funding for more than one organization, you must open a separate account for each organization*

We contribute to the best interests of patients, the medical and research profession, our employees and communities.

Genentech
A Member of the Roche Group

How to Register as a New User

Tip Sheet

New User Registration

> Go to funding.gene.com

1. Click on “Apply for Funding” link in the upper right hand corner

2. Click on the “New User? Register Here” link

> Complete the Work Email address section

3. Enter the Work Email
4. Confirm the Work Email
Your work email will be your user name. Please retain for your records
5. Type the code shown below in the form
Letters in image are not case sensitive. Do not include spaces
6. Click “Continue”

> Complete the Account information section

7. Enter the Legal First Name
8. Enter the Legal Last Name
9. Select the Role in your organization
10. Enter the Work Phone
11. Click “Continue”

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New User Registration (continued)

Submit the Account information

12. Verify the Account Information and click "Submit"

You will receive two emails

- *Email 1 - Registration confirmation*
- *Email 2 - Activation request*

If you do not receive the emails within 48 hours, please check your SPAM folder

Account Information			
First Name	John	Last Name	Smith
Email	john@ABCnonprofit.org	Phone	(650) 225-1000 x1234
12			
<input type="button" value="Submit"/> <input type="button" value="Back"/> <input type="button" value="Cancel"/>			

Email 1

Registration confirmation | No action required

- › **The Registration confirmation is sent immediately following the registration**
 - › **Open the registration confirmation email**
13. Review the registration email acknowledging your registration request - no further action required

Dear John Smith 13

Thank you for registering for a Genentech Funding Request System account.

We are processing your information. You will receive an email with account activation details within 2 business days.

If you require further assistance, please call the Genentech Funding Request System Support Line at [877-313-5778](tel:877-313-5778), 9am - 5pm PST, Monday through Friday.

Thank you,

Genentech Funding Request System

Email 2

Activation request | Action required within 7 days

- › **The Activation request is sent immediately following the registration confirmation email**
 - › **Open the activation request email**
14. Click the "Genentech Funding Request System Activation" link to access the Genentech Funding Request System to activate your account
- You must activate your account within 7 days of the receipt of the email. If not, you will need to re-register on the system*

Dear John Smith 14

Thank you for registering with Genentech Funding Request System . To activate your account, please click on the following link: [Genentech Funding Request System Activation](#)

Your user name is: John@ABCnonprofit.org

Please activate your account within 7 days of receiving this message, after which the link will expire. If that occurs, or if you have any questions, please contact the Genentech Funding Request System Support Line at [877-313-5778](tel:877-313-5778), 9am - 5pm PST, Monday through Friday.

Thank you,

Genentech Funding Request System

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New User Registration (continued)

› **Complete the Account information**

15. Enter a Password
6-8 characters. Must contain at least 1 uppercase and 1 numeric character
16. Confirm the Password
Retain for your records
17. Enter a PIN number
18. Confirm the PIN number
Retain for your records
19. Enter your City of birth
20. Enter your Day of birth
2 digits only
21. Enter your City of your first employment
22. Click “Submit”

› **You will receive an email from**

FundingRequestSystem-DoNotReply@gene.com confirming the activation of your Genentech Funding Request System Account

Account Information

First Name John

Last Name Smith

Email John@ABCnonprofit.org

Password Information

Your password must be between 6-8 characters and must contain at least 1 uppercase and 1 numeric character

Password 15 *

Confirm Password 16 *

Create Personal Identification Number (PIN)

Enter PIN 17 *

Confirm PIN 18 *

Authentication Answers Information

City of birth? 19 *
(Example: Dallas)

Day of birth? 20 *
(Example: If you were born on December 8th, your day of birth is 08)

City of your first employment? 21 *

(Example: Chicago)

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› **Access the Genentech Funding Request System with your account to apply for funding**

23. Go to funding.gene.com and click on the “Apply For Funding” link

Corporate Giving and Grants

Our Giving Philosophy

Genentech is committed to being a strong corporate citizen. We contribute to the best interests of patients, the medical and research professions, our employees and our communities.

23 [Apply For Funding](#)

[Funding Request Process](#)