

IT Business Partner - Digital Experience

Job ID: 201904-110758

Job Function

IT Business Process Management,
Consulting and Support

Location

South San Francisco
California
United States of America

Schedule

Full time

Job type

Regular

Company/Division

Pharmaceuticals

Job Level

Individual contributor

The Position

The Role

The Digital Experience IT Business Partner (ITBP) will be reporting up to Workplace and Employee Experience Team Lead and be responsible for shaping up the new workplace technology at Genentech through information and technology partnering. The Workplace and Employee Experience Team is responsible to support Corporate Functions (Legal, HR, Site Services, Corp Relations etc.) at Genentech, deliver End User Technology (Devices, Software Deployment etc.) and provide a smooth employee experience via technology.

Responsibilities

As Principal ITBP in Digital Experience you will:

- Partner with business stakeholders, co-create technology-enabled business strategies to enhance the digital experience
- Lead roadmap development and technology strategy by influencing decision making and collaborating with GNE Corporate Functions (Site Services, HR, Corp Relations) and IT (GIS, PI & Group Functions)
- Drive successful completion of strategic initiatives of high business impact by providing direction, aligning resources with shared business objectives
- Analyze the current technology environment to detect critical deficiencies, recommend and implement solutions to create a holistic experience for corporate functions (e.g. visitor experience, registration, food service, managed meeting services, etc...)
- Identify business opportunities and work with business and informatics partners to architect, design, prototype and deliver continually improved products
- Work on complex business problems and provide highly innovative solutions using domain expertise, business intelligence to enable quality decision making

- Negotiate and influence the success of key business initiatives by ensuring adequate allocation of cost and resources.
- Take leadership role that educates, advises and challenges to enrich business area strategy for the benefit of the organization
- Support Quarterly Business Reviews and be accountable for the Technology Portfolio
- Interface with Architects, Technical Leads and Developers to drive technical solutions, including defining/estimating work efforts, identifying milestones and managing resources

This position is based in South San Francisco, CA and is not eligible for relocation.

Qualifications/Experience:

- Requires BA or BS and 12- 15 years of related experience. Preferred Master's degree in technology with 6+ years of IT Business Partnership
- Experience with the modern technologies and solutions: Cloud, Mobility, Analytics along with IoT's in workplace
- Has experience in implementing cross functional workplace technologies smart connected campus to improve digital experience
- Demonstrates executive presence, strong business acumen, navigates ambiguity, manages complexity and can translate strategies and vision into executable plans
- Exceptional knowledge of LEAN/KANBAN/SCRUM software development methodologies and understands market challenges and competitive issues
- Keeps up to date with technology trends in workplace tech is able to quickly pilot technology for business value realization. Ensures execution accountability that maximizes the value realization
- Understanding of advanced technical principles, theories, and concepts related to requirements, data, usability and process analysis
- Exhibits an Agile mindset in the approach to work, i.e.:
 - Enables a diverse group of partners to speak with a single voice
 - Good enough instead of perfection
 - Focus on "Reuse before Buy before Make"
- Exhibits a high degree of integrity, self-awareness, empathy, listening, active curiosity, awareness of different norms and expectations

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Who We Are

A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 40 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. Genentech has multiple therapies on the market for cancer & other serious illnesses. Please take this opportunity to learn about Genentech where we believe that our employees are our most important asset & are dedicated to remaining a great place to work.

Genentech is an equal opportunity employer & prohibits unlawful discrimination based on race, color, religion, gender, sexual orientation, gender identity/expression, national origin/ancestry, age, disability, marital & veteran status. For more information about equal employment opportunity, visit our [Genentech Careers page](#).