

IT Business Systems Analyst

Job ID: 201911-132128

Job Function

IT Business Process Management,
Consulting and Support

Location

South San Francisco
California
United States of America

Schedule

Full time

Job type

Regular

Company/Division

Pharmaceuticals

Job Level

Individual contributor

The Position

Mission

As a Business Systems Analyst (BSA) in PTIX (Pharma Informatics for Technical Operations), you are responsible for gathering business demand, translating it into IT requirements, and supporting the implementation of the fit for purpose IT solutions. Main focus are Quality control (QC) solutions. A successful candidate will have an agile and design thinking mindset.

What you'll be working on

- Identifies, gathers, understands and challenges business requirements in the context of the underlying business process, tactical needs and strategic drivers
- Performs typical Business Analysis activities and creates deliverables as per Roche standards within a squad / project like URS / User Stories, Functional Specifications / Acceptance Criteria as well as contributing to other project documents such as Business Cases and Project Charters
- Acts as an interface between business and IT functions and as a contact point for business leads
- Leads and drives the creation and scoping for new initiatives, themes and tactics
- Develops and maintains the business case including high level solution options and resource estimates and resource confirmation as in support to the strategic backlog management process
- Collaborates with IT Business Partner and/or Product Manager in business development activities like translating business strategy into technology enabled strategies, C-POD activities, portfolio management processes, feasibility studies, clarifying available technology on the market and vendor selection (RFI/RFP/RFQ)

- Strives for harmonization of business processes across sites and departments by propagating common standardized data models, applications and technologies that are in line with the cross-functional or functional Informatics strategies and architectures
- Works with delivery and the project team to ensure that the final solution meets the business requirements and customer's needs and is delivered according to plan

The ideal candidate

- Has a Bachelor's degree in science, computer sciences, engineering or a related discipline
- Has at least four years of experience working as a BSA and at least eight years of related experience working for Production and/or Quality-relevant IT systems in the pharmaceutical or another regulated industry
- Has a very good knowledge of Quality Control systems (e.g. LES and LIMS) and the underlying business processes
- Has the typical skills expected from a Business Analyst, i.e.: business partnering, ability to quickly learn new business domains, requirements elicitation and management, business process analysis and design, usability and the ability to design / facilitate workshops
- Has an Agile mindset in the approach to work, i.e.:
 - Enables a diverse group of partners to speak with a single voice
 - Ensures the right information is available to the development team in the right level of detail at the right time so that the product can be developed and matches customers' needs
- Exhibits intellectual curiosity and integrity and has strong passion to bring value-adding technology to the business
- Exhibits strong soft skills typically required as a BA (i.e.: active listening, challenging the status quo)

Location: SSF

Availability to travel: up to 50%

Flexibility in working hours (global team in NALA, EMEA, Asia)

Who We Are

A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 40 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. Genentech has multiple therapies on the market for cancer & other serious illnesses. Please take this opportunity to learn about Genentech where we believe that our employees are our most important asset & are dedicated to remaining a great place to work.

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