

Senior II, SAP SRM

Job ID: 201911-132814

Job Function

IT Business Process Management,
Consulting and Support

Location

Petaling Jaya
Selangor
Malaysia

Schedule

Full time

Job type

Regular

Company/Division

Pharmaceuticals

Job Level

Individual contributor

The Position

Key Competencies

- Good background in IT service management such as ITIL.
- Experience in applying IT service improvements methodologies like lean management, six sigma or others.
- Ability to cooperate and communicate with people at different organization levels and within multidisciplinary teams.
- Supplier performance management that includes KPI driven activities.
- Knowledge on Project management (e.g. PMI, Prince2) and agile methodologies (like Scrum, Kanban, Lean) will have added advantage

Responsibilities

- Uses best practices and knowledge of internal or external business issues to improve services or processes
- Typically resolves complex problem or problems where precedent may not exist
- Often leads the work of small project teams; may formally train junior staff
- Introduces and sustains the proactive approach that will lead to a reduced number of incidents and an increased system stability.
- Sustains the timely delivery and estimation of new business requirement.
- Analyzing problems for correct prioritization and classification
- Coordinating actions of others as necessary to assist with analysis and resolution actions for problems and known errors
- Assisting with the handling of major incidents and identifying their root causes

- Identifies opportunities for continuous improvements through problem management (for identifying root cause), knowledge management etc.

Mandatory Skills:

- 3-6 years of SAP SRM functional and configuration experience
- Hands-on SRM & MM functional configuration skills
- Experience in workflow configuration (application controlled and BRF process control)
- Optional: Experience in configuring UI5 add-on and FIORI
- Knowledgeable in translating business requirements into functional design, collecting business
- Experience in creating test scripts, test data, perform unit test, integration test, support UAT
- Good understanding in procure-to-pay business process and integration with SAP
- Minimum 1 year of experience in SRM 7.x UI 1.0 add-on
- Experience in working with development team and co-ordinate with cross-functional stream
- Experience in SRM data conversion for open purchase orders and contracts
- Interface experience with non-SAP systems and Ariba Network
- Good understanding in procure-to-pay business process and integration with SAP MM, PM, FI-CO, HR and CLM
- Ability to debug ABAP code is a big plus
- Experience with validated or controlled IT environments a plus
- Customer focused and excellent communication skills are a must
- Good interpersonal skills; ability to work well on cross-functional project teams and foster team commitment to tasks
- Good verbal and written communication skills, with an ability to express complex business concepts in technical terms.
- Good analytical, problem solving, and conceptual skills
- Must be a self-starter, results-oriented and have a track record of timely, high-quality deliverables
- Good written and oral communication skills in English
- Bachelor's Degree in Computer Science, Information Systems, Business Administration, or other related field or equivalent work experience
- Experience in Document management tools like Condor, a plus.
- Experience with cloud solution will be a plus.
- Influencing, persuasion and negotiations skills, self-reliance and effective in respective area.
- Experience in Pharmaceutical industry will be an added advantage.

Standard

Who We Are

A member of the Roche Group, Genentech has been at the forefront of the biotechnology industry for more than 40 years, using human genetic information to develop novel medicines for serious and life-threatening diseases. Genentech has multiple therapies on the market for cancer & other serious illnesses. Please take this opportunity to learn about Genentech where we believe that our employees are our most important asset & are dedicated to remaining a great place to work.

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