GENENTECH USA, Inc. RETURN GOODS POLICY

Effective Date: November 11, 2021

Genentech USA, Inc. (e.g. "Genentech") has multiple product return programs for our customers and patients:

1. Product Damaged/Temperature Excursion (in transit purchased directly from Genentech)
2. Product Complaints/Quality Issues
3. Spoiled Product (during administration or storage in clinical setting)
4. Expired Returns

This policy is for our Expired Returns Program. For all other programs, please do the following:

FOR PRODUCT DAMAGED/TEMPERATURE EXCURSION

For product purchased directly from Genentech by direct purchasing accounts that is damaged in transit or if you have received a shipment and the temperature tag alert has been triggered signaling there was a compromise in temperature during shipment, shall immediately be reported to Genentech's Customer Service Department at 1-800-551-2231.

FOR PRODUCT COMPLAINTS/QUALITY ISSUES

Genentech will process returns for reasons related to product quality for all products except Tarceva. Please contact Genentech's Quality Department at (800) 334-0290.

Tarceva Returns
Returns for reasons related to product quality **for Tarceva** will be processed by, Astellas Oncology. Please contact Astellas Quality Department at 1-800-327-6449, select option 2, and then select the prompt for Adverse Event and Product Concerns.

Tarceva Returns after December 28, 2020
Returns for reasons related to product quality **for Tarceva** will be processed by, Astellas, at 224-205-8002. Select option 3, and then select the prompt for Adverse Event and Product Concerns.

FOR SPOILED PRODUCT

For product that has been spoiled, please contact Genentech Customer Service for guidelines and eligibility at 1-800-551-2231 or visit genentechdirect.com/returns to fill out an online request form for product replacement.

POLICY FOR EXPIRED RETURNS

A. All return packages must include a Return Authorization from Genentech. Packages received without a prepopulated box label will not be accepted. ***Please remember to print two copies of the box label. Affix one box label to the outer shipper and place one box label inside the box prior to return of product. Placing one box label inside the box will help ensure your product is received if box label falls off of outside packaging.***

B. For returns instructions please see below and/or visit Genentech Customer Service Online at (www.gene.com/customerservice) or call 1-800-551-2231.

C. Expiration date begins on the last day of the month listed on the products packaging.

D. This Return Goods Policy is for all products distributed by Genentech.

PRODUCTS ELIGIBLE FOR RETURN

Expired product is eligible for return to Genentech if it fully meets the criteria specified in A, B ***or*** C below:

A. Product returned within two (2) months prior and six (6) months past expiration date noted on product. Note that the first qualifying day of expiration is the last day of the month listed on the product packaging **AND** product is in its original container and bearing its original label.

B. Product which Genentech has specified can be returned.

C. Lucentis (Ranibizumab)Pre-filled Syringe (PFS):
   a. Product can be returned without the original carton.
   b. If product is returned without the original carton, it must be returned in the sealed Tyvek tray bearing the NDC # 50242008203 for Lucentis 0.3 PFS
   and 50242008003 for Lucentis 0.5 PFS, Lot#, and Expiration date.
   c. To initiate the replacement of PFS product, the customer must contact Genentech.
   d. Genentech Customer Service at 1-800-551-2231 for a Return Box Label to be placed with the returned product.

D. Actemra (Tocilizumab) 400mg/20mL (NDC 50242-137-01) with the dark blue colored vial cap
   a. Actemra 400 mg/20 mL (NDC 50242-137-01) with the dark blue colored vial cap is eligible for credit under the Genentech USA Expired Goods program beginning on the first day of the products listed expiration through six months post expiration date.
   b. Expiration date begins on the last day of the month listed on the products packaging.
   c. Eligible lots include 3378172, 3378176, and 3378179.
   d. Additional lots will be added as new batches are added.

E. Xofluza is eligible for early return:

a.) Two NDCs of XOFLUZA expiring by or before July 31, 2022 are eligible for return starting April 1, 2021
- NDC 50242-828-02 Xofluza 20mg per tablet, total dose of 40mg (2x20mg tablets)
- NDC 50242-860-02 Xofluza 40mg per tablet, total dose of 80mg (2x40mg tablets)

b.) Two NDCs of XOFLUZA expiring by or before December 31, 2023 are eligible for return starting April 1, 2022 until September 30, 2022. Outside of these dates, terms of the Genentech standard returns policy apply.

- NDC 50242-860-01 Xofluza 40mg per tablet, total dose of 40mg (1x40mg tablet)
- NDC 50242-877-01 Xofluza 80mg per tablet, total dose of 80mg (1x80mg tablet)

F. Components of expired SUSVIMO (ranibizumab injection) supplied for the Initial Fill and Implant Insertion procedure and the Refill-exchange procedure can be returned separately for credit:

a. For the SUSVIMO Initial fill needle kit (NDC 50242-078-55), which contains one SUSVIMO 100 mg/mL single-dose glass vial and one SUSVIMO initial fill needle (34-gauge needle with a 5 µm integrated filter) with a blue cap, and the Ocular Implant & Insertion Tool Assembly for use with SUSVIMO 100 mg/mL, which contains one carrier with implant and one insertion tool, can be returned separately according to the expiration dates printed on their respective cartons.

b. For the SUSVIMO carton (NDC 50242-078-12) containing a single-dose vial designed to deliver 0.1 mL of 10 mg/ 0.1 mL ranibizumab solution, can be returned by itself for credit. The SUSVIMO Refill Needle containing one SUSVIMO refill needle (34-gauge vented needle with a 5 µm integrated filter) with a clear cap, cannot be returned for credit.

PRODUCTS NOT ELIGIBLE FOR RETURN CREDIT OR REPLACEMENT

A. Product that is received by Qualanex, Genentech's designated returns vendor more than two (2) months prior to or six (6) months past the product's expiration date.
B. Product in which the lot number and/or expiration date is missing, illegible, covered, and/or unreadable on original container.
C. Product that has been damaged due to improper storage or handling, fire, flood, or catastrophe.
D. Product that has been sold expressly on a non-returnable basis.
E. Product that is not in its original container and/or not bearing its original label.
F. Product that is in its original container with a prescription label attached.
G. Product that has been repackaged.
H. Product provided as free goods, samples, or labeled NFS (Not for Sale).
I. Product sold in bulk package sizes (over 500 units per bottle).
J. Partially open vials or open ampoules unless required by State Law.
K. Product obtained illegally or via diverted means.
L. Product that Genentech determines, in its sole discretion, is otherwise adulterated, misbranded, or counterfeit.
M. Unless otherwise specified by Genentech, Tamiflu product purchased for stockpiling in preparation of a flu pandemic, regardless of whether Tamiflu is purchased directly or from an authorized distributor. This provision applies to all sectors including federal, state, and local governments, public, private, not for profit companies and all other classes of trade.
N. Genentech will not accept returns for Actemra intravenous (IV) product purchased on or after August 30, 2021 until further notice including:
    a ACTEMRA 400mg/20mL Vial NDC 50242-0137-01
    b ACTEMRA 200mg/10mL Vial NDC 50242-0136-01
    c ACTEMRA 80mg/4mL Vial NDC 50242-0135-01

The terms of the Genentech standard returns policy continue to apply to all Actemra subcutaneous (SC) configurations until further notice.

RETURN GOODS AGENT

Qualanex is the approved return goods vendor for Genentech. Customers returning eligible return goods product do not incur any processing fees or service charges and Genentech will be responsible for the associated costs for return goods processing and product destruction.

Qualanex will accept Genentech return good shipments from other third party return goods processors according to Genentech's return policy. Genentech will not be responsible for the associated cost to ship return goods from any customer or third party to Qualanex. Qualanex may refuse any return goods shipments sent COD (collect on delivery).

To receive return credit or replacement product, all eligible returns should be shipped pre-paid to Qualanex using a Genentech Return Authorization. Genentech Return Authorizations can be obtained through Genentech Direct Returns. To get a Genentech Return Authorization, visit genentechdirect.com/returns.

This address will be already included on the Genentech Return Authorization.

Genentech will only accept returns shipped to Qualanex. All eligible products shipped to Qualanex shall be shipped in a safe, secure, and reliable manner, and in compliance with all applicable federal, state and local laws, regulations and statutes. It is the shipper's responsibility to securely package all return goods to prevent breakage during transit and otherwise comply with laws and regulations applicable to the packaging, shipping and transport of return goods shipments. Genentech is not responsible for shipments lost and/or damaged in transit. Genentech recommends that all customers insure return goods shipments.

Please do **NOT** ship products in Biohazard bags, IV bags, or syringes, as they cannot be processed upon receipt at Qualanex.

PROCESSING A RETURN - RETURN AUTHORIZATIONS AND BOX LABELS

Qualanex requires a pre-printed Return Authorization for any product being returned to their facility. Request for Return Authorizations (box labels) can be made by accessing Genentech Direct Returns at genentechdirect.com/returns (you will need to upload a copy of your debit memo). Instructions on how to create a Return Authorization can be found on the Genentech Direct Returns support webpage.

PROCESSING A RETURN FOR ACTIVASE AND TNKASE

Customers will automatically receive credit for all expired products except for hospitals and clinics returning Activase or TNKase, which are automatically replaced. If you prefer a credit for Activase or TNKase, you must contact Genentech Customer Service who can provide you with a return authorization after acquiring all the details needed for a credit.

RETURN CREDIT

Qualanex will audit the quantities of return goods and final return credit will be based on Qualanex's count. Return credit for bottles of tablets will be based on individual tablet count. Return credit will be issued for only the specified amount of the original container quantity. For example, if thirty-five (35) tablets are returned in a thirty (30)-count bottle, return credit will only be issued for a maximum of thirty (30) tablets. The quantity of tablets exceeding thirty (30) will be destroyed and no return credit will be issued for such quantity. All products will be issued return credit in an amount at or close to the original purchase price, using the lot number or serial number on the packaging.

Direct purchasing customers' reimbursement will be issued in the form of a credit or product replacement to the appropriate party. Indirect purchasing customers shall seek any reimbursement due for return goods shipments through their wholesaler. All credit and replacement assignments will be determined by the information provided on the Return Authorization request.

Product shipped for return that is deemed to be outside of this policy will not be returned to the customer or the third-party processor and no return credit or product replacement will be issued by Genentech for said product unless state or local law requires otherwise.

Genentech USA Inc. Return Goods Policy is subject to change at any time and without prior notice to other parties.