Genentech Funding Request System (gFRS) FAQs

To learn more about Genentech's new Funding Request System (gFRS), click on a question in the list below to display the answer.

Why is Genentech's Funding Request System changing?

We're upgrading our Genentech Funding Request System. As part of the technology update, we saw an opportunity to improve your experience when requesting Genentech grants or donations. We conducted in-depth surveys and interviews with people from organizations like yours that have applied for funding in the past. Based on that feedback, we made significant improvements to the system.

What improvements have been made?

Genentech Funding Request System (gFRS) FAQs

The improvements you'll see include:

- New questions that help convey your organization's commitment to Diversity, Equity and Inclusion.
- Up-to-date technology to simplify the process of signing documents, submitting W-9s, and validating bank information.

Will I need to register again to access the new system?

No. Your registered email address will be transferred to the new system. The first time you sign in after the new system goes live, you will see a new login page and a prompt to change your password. The next time you log in, you'll simply enter your username and the new password you created.

Where can I get training materials to help me navigate the new system?

- Resources are available on gene.com/funding.
- You'll get system guidance in the form of information icons and help text as you're moving through the application.
- If the self-help resources don't have the information you're looking for, you can contact us by completing this simple form.

What happens to requests submitted in the old system and not completed by the time the new system goes live?

- If you have an application pending in the old Funding Request System, it will continue through the current review process. No additional action is required on your part.
- You'll be able to use the old system to view historic requests and respond to any pending tasks.

Once the new system has launched, how do I access the old system to complete pending tasks?

Your homepage in the new system will have a "Legacy System" button you can click to access the old system.

If I need to sign a Letter of Agreement (LOA) in the old system, how will I do that after the new system goes live?

- Once the new system launches, you will be able to access the old system from your homepage via the "Legacy System" button.

- Step-by-step instructions will be provided in the email communication you receive if your request is approved.
- The new system will have a much easier process for signing LOAs, as it will be done via DocuSign. No registration, security questions or PIN will be required.

What information will I need to provide about Diversity, Equity and Inclusion?

The new DEI questions that have been added in most applications are listed below. The questions may vary depending on the type of funding you are seeking.

1. Does your organization have Diversity, Equity & Inclusion goals?
2. Does your organization have a diverse staffing plan or program?
3. Does your organization currently collect demographic data from your leadership and/or staff?
4. Is your organization led or co-led by a person of color?
5. How many people serve as active board members for your organization?
6. What percentage of your active board members identify as women/LGBTQ+/veterans/people with disabilities?
7. What percentage of your active board members identify as
    - Native American, First Nation, Alaska Native, or Indigenous people
    - Asian or Asian American
    - Black or African American
    - Hispanic, Latino/a/x
    - Native Hawaiian or Pacific Islander
    - Middle Eastern or North African
    - Biracial, multiracial, mixed race or multiethnic
    - White/Race (non-Hispanic)
    - A Race/Ethnicity Not Listed
8. How many people are on your leadership team?
9. What percentage of your leadership team identify as women/LGBTQ+/veterans/people with disabilities?
10. What percentage of your leadership team identify as
    - Native American, First Nation, Alaska Native, or Indigenous people
    - Asian or Asian American
    - Black or African American
    - Hispanic, Latino/a/x
    - Native Hawaiian or Pacific Islander

Genentech
A Member of the Roche Group

  - Middle Eastern or North African
  - Biracial, multiracial, mixed race or multiethnic
  - White/Race (non-Hispanic)
  - Race/ethnicity not listed

11. What percentage of your staff (not inclusive of leadership) identify as women/LGBTQ+/veterans/people with disabilities?
12. What percentage of your staff (not inclusive of leadership) identify as
    - Native American, First Nation, Alaska Native, or Indigenous people
    - Asian or Asian American
    - Black or African American
    - Hispanic, Latino/a/x
    - Native Hawaiian or Pacific Islander
    - Middle Eastern or North African
    - Biracial, multiracial, mixed race or multiethnic
    - White/Race (non-Hispanic)
    - A Race/Ethnicity Not Listed

What is a Request for Proposal (RFP)?

We actively solicit grant proposals to meet specific objectives. RFPs may also be referred to as an open call for proposal, request for funding, call for grant notification (CGN), or a Letter of Intent (LOI). If we are interested in your proposal, we will invite you to move forward in the application process.

Why are you asking for an External Tracking Code?

We have implemented a minimized application for some unsolicited requests. This is also known as a pre-application. If you have not been provided with an External Tracking Code this new process will allow you to fill out a modified, shorter application while providing us with enough information to determine if your program aligns with our current giving strategies and objectives. If your program is aligned, you will be invited to move forward in the application process.

What is a Request for Information (RFI) and how do I respond in the new system?

- A Request for Information (RFI) will be sent if additional information is needed for us to continue our review process.
- The individual who submitted the request will be contacted via email and will have 10 business days to provide the needed information.

- The required information can be provided within the original request or as an attachment to the request.

How do I complete an evaluation or reconciliation task in the old system?

- After the new system launches, you will still be able to access your old system homepage via the "Legacy System" button on the new homepage.
- Follow the existing process in the old system to complete and submit your program evaluation or reconciliation.